

## Pinetop-Studios - PSS #39

### VA Support

04/25/2022 08:31 AM - Sieu Ngo

<b>Status:</b>	New	<b>Start date:</b>	04/25/2022
<b>Priority:</b>	Medium	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Description</b> Phone coverage, and what to expect.  <ol style="list-style-type: none"><li>1. 11p-2:30a, Night Staff + Angelie</li><li>2. 2:30a-5:30a, Normally dead, Angelie</li><li>3. 5:30a-7a: Angelie and Sieu</li><li>4. 7a-12:30p: Angelie - Online</li><li>5. 12:30-1p: Staff - also busiest part of day (cleaning)</li><li>6. 1p-3p, Maria + Staff</li><li>7. 3p-8p, Maria - online</li><li>8. 8p-11p, Maria and Staff</li></ol> Always welcome to text me (3969 number) at any time. Can, of course, Vox whole team as well. If emergency and absolutely no answer, call me at my "4002" number - let it ring 3 times, hang up. If I am home, I will hear it and it will signal both Jill and I to wake up and check msgs.			

### History

#1 - 04/25/2022 04:00 PM - Sieu Ngo

- Description updated